The Hanover helps connect our employees with volunteer opportunities to make a meaningful difference in our home communities—including these Howell employees, who helped Habitat for Humanity build a new home for a local family.

The mission of The Hanover Insurance Group Foundation is to improve the quality of life in the communities where our companies have a major presence, placing special emphasis on helping to build world class public education systems, and inspiring and empowering youth to achieve their full potential.

For additional information about our foundation, The Hanover Insurance Group, or its subsidiaries—Citizens Insurance Company of America and The Hanover Insurance Company—please visit our website at community.hanover.com

Table of Contents

1 President’s Message
2 Education and Youth
6 Community
8 Giving by the Numbers
10 Environment
11 Volunteerism
12 Community Heroes
14 Foundation Grants
16 VIP Grants

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The Hanover Insurance Group includes The Hanover Insurance Company and Citizens Insurance Company of America, and sponsors The Hanover Insurance Group Foundation, Inc.
Every day, across our company, more than 5,000 employees are building a world class property and casualty insurance company—one that delivers exceptional value to our agent partners and their customers.

At the same time, throughout the year, our company and our dedicated employees help bring positive change to the communities where we live and work. Through our charitable giving and volunteer activities, we support a wide range of needs and programs that make our communities stronger, healthier and more vibrant. In particular, we focus our efforts on helping build strong public schools, and encouraging our children and youth to achieve their full potential.

I’m pleased to share our annual community report, which describes many of the ways our employees and The Hanover Insurance Group Foundation work with local partners to help others and make a difference in the communities we call home.

Frederick H. Eppinger
President and Chief Executive Officer

Fred Eppinger
with InDaZone, the award-winning dancers from the Boys & Girls Club of Worcester, who were invited to perform for employees during our company’s United Way Campaign.
We work with local partners who share our commitment to build strong schools and help students succeed academically, preparing for their important role in leading a vital and thriving community.

Following are some of the programs we support that help students, from kindergarten to high school, build the skills and confidence they will need to achieve their goals in school and in life.

**PROMOTING STEM EDUCATION**

As one of the region’s leading employers, we have a vested interest in inspiring students’ passion for learning, especially in the areas of science, technology, engineering and math (STEM)—helping to develop the next generation of young professionals, who will drive innovation and growth.

The EcoTarium, located in Worcester and one of our primary education partners, is nationally recognized for its innovative STEM-focused learning and discovery programs. It serves as the incubator site for a National Science Foundation program, developing interdisciplinary, art-based approaches to STEM learning.

In 2013, our $500,000 matching grant helped the EcoTarium raise more than $8.2 million, successfully completing the first phase of its master plan for enhancements to exhibits, education programs, animal habitats and guest amenities. Over the past two years, we have

*Since its beginning in 2004, The Hanover Scholarship Program has awarded more than $540,000 to local students—including children of employees—recognizing their outstanding academic achievement, leadership abilities, and their commitment to community service.*
donated $1 million to support extensive facility upgrades, and the expansion of its cutting-edge, collaborative education programs.

"The Hanover is an exceptional partner to the EcoTarium and to our community as a whole."

JOE COX, EXECUTIVE DIRECTOR, ECOTARIUM

Our sponsorship of the local, non-profit Worcester Regional Science and Engineering Fair is another way we support STEM education, encouraging middle and high school students to develop science process skills through learning opportunities outside the classroom.

BUILDING READING SKILLS

Reading aloud to children is the single most important way to further literacy and long-term success in school, according to Reading is Fundamental, the nation’s largest children’s literacy non-profit organization. With this in mind, The Hanover, together with the Worcester Education Collaborative, introduced Reading Together, a program designed to help build early childhood reading skills and encourage a culture of literacy at home.

Reading Together distributes a series of books to kindergarten students, and encourages teachers to use the Reading Together books in the classroom and families to use them at home. The program also provides companion booklets with literacy activities designed to help parents and guardians support their children as they learn to read.

We also support a number of other programs that help develop early cognitive, emotional, and learning skills, including Edward Street Child Services’ Day of Play in Worcester, and Great Start Livingston in Michigan. And, for the sixth consecutive year, we have been the lead sponsor of the Red Sox Reading Game, which encourages elementary school students across Massachusetts to avoid the “summer slide” and develop a lifelong love of reading.

Our grant to Michigan Youth in Government enabled more than 2,500 high school students to learn firsthand how government functions, taking on the roles of acting state legislators, governors and lobbyists.

A Hanover volunteer reads to local elementary school students as part of Reading Together, a program that teaches reading skills and encourages literacy activities at home.
More than 1,000 families attended Quest for Success, learning about the college application and financial aid processes, and about academic majors and fields of study at local colleges and universities.

**PREPARING FOR FUTURE SUCCESS**

Students who enjoy active support and encouragement by adult family members are more likely to gain admission to and enjoy success while in college. That’s why, in 2013, we were pleased to welcome more than 1,000 families—including many first-generation college students—to the second-annual Quest for Success college expo.

Quest for Success included workshops on the college application process, financial aid, and how to budget and save for college. In addition, students had the opportunity to meet with representatives from 34 local colleges and universities, who shared information about their schools, including academic majors and the admissions process. The Hanover also hosted a session about what employers look for in early career talent.

The college expo reinforces our commitment to the Advancement Via Individual Determination (AVID) program. AVID is a national, in-class program for capable students who would benefit from additional help preparing for college, providing them with advanced-placement courses and mentoring. Since 2005, our company has donated more than $800,000 to fund the expansion of AVID throughout the Worcester Public Schools.

Graduates from the Collegiate Success Institute (CSI) pose with Hanover employee-mentors. As a companion to the AVID program, CSI brings high school students onto local college campuses to learn skills that help bridge the gap between school and the workplace.
To help develop the next generation of leaders for our schools, non-profits, and businesses—including our own—we are proud to support programs such as Dollar Scholars in Worcester, that help middle-school girls build financial literacy skills. We also support Bottom Line, a program that provides high school seniors from disadvantaged circumstances with one-on-one counseling to learn about the college admissions process, and continues to track students’ progress through college.

In addition, we partner with Reaching Higher, a Michigan-based non-profit program that helps young men and women grow in confidence and self-esteem, set meaningful goals, and develop effective leadership skills. Our grant enabled Reaching Higher to expand this innovative program to every city in Livingston County, and funded a train-the-trainer program, creating a multiplier effect that makes the Reaching Higher program available to more students.

LEARNING THE SKILLS OF CITIZENSHIP

For communities to grow and thrive, their young people need to be fully engaged in the activities of responsible citizenship. That’s why we are proud to support Michigan Youth in Government and We the People—programs that provide Michigan high school students with unique opportunities to learn and practice the skills of citizenship in a hands-on manner, gaining an understanding and appreciation for the institutions of American democracy.

With a grant from The Hanover, students from the state-champion Howell High School We the People team traveled to Washington, D.C., where they competed against other teams from around the country, testing their knowledge on constitutional law before a volunteer panel of attorneys, educators and civic leaders.

These are just a few of the ways we are investing in our local schools and students, and inspiring and empowering our children and youth to achieve their full potential—both inside and outside of the classroom.

I’m very proud to work for The Hanover, a company that does so much to improve our local schools and empower our kids to grow and succeed.”

MARGARET REGAN, COMMERCIAL LINES PRODUCT MANAGER, WORCESTER

Our support for the Side by Side music education program brings Ann Arbor Symphony players to the Pinckney Community Schools, culminating in a concert that features professional musicians and students who play—side by side.
In the wake of Hurricane Sandy, Hanover employees volunteered to help storm victims on New York’s Staten Island, including removing debris from a heavily damaged neighborhood.

Through our charitable giving and diverse volunteer activities, we help our communities become stronger, healthier, and more vibrant places in which to live and work.

Each year, we partner with many local organizations to support programs that help those impacted by severe weather, give a hand to at-risk families, collect blood for the critically ill, and bring arts and culture to our downtowns. Here’s a look at a few of the many ways we make a difference.

ROLLING UP OUR SLEEVES TO HELP

A core part of our business is to help individuals, families, and businesses rebuild and recover, as much as possible, in the wake of a disaster. That’s why, as the East Coast braced for Superstorm Sandy in October 2012, The Hanover went into action.

To begin with, we mobilized our cross functional catastrophe team, demonstrating the focus and responsiveness that have been the hallmark of our company for more than 160 years.

In the aftermath of the storm, The Hanover made a special charitable donation of $15,000 to the American Red Cross, to help provide shelter, supplies, and crucial emotional and financial support to storm victims.

In addition, early in 2013, employees from our Massachusetts, New Jersey, and New York offices came together to help storm victims on Staten Island, which bore the brunt of Sandy’s fury. Hanover volunteers provided labor in a supply warehouse, helped to remodel

Students from the Wawecus Road Elementary School in Worcester express their gratitude to The Hanover’s employee volunteers, who helped build them a new playground.

“Our participation in Recycled Rides demonstrates The Hanover's commitment to do more than just write checks, but rather, to make a real and lasting difference by giving families a lift.”

M.B. CORRIGAN, PERSONAL LINES REGIONAL DISTRICT LEADER
a damaged home, staffed a call center to coordinate services for affected families, and worked with rakes and shovels to clear debris and help restore a sense of pride and order to a residential neighborhood.

**LIVING UNITED**

Through our annual Employee United Way Campaign, we help create stronger communities by improving education, helping people achieve financial stability, promoting healthy living, and so much more.

Our campaign focuses the energy and draws on the tremendous generosity of our employees across the country. In 2013, including our company’s matching contribution, we donated more than $1.4 million through local United Way agencies.

**PROMOTING SELF-SUFFICIENCY**

We are proud to take part in the National Auto Body Council’s Recycled Rides program. The Hanover, in partnership with our local independent agents, donates vehicles to auto body shops and parts dealers who, in turn, contribute their time and expertise to refurbish the vehicles for donation to needy families. In addition, our agent partners donate the equivalent of one year of insurance for the vehicle.

Since 2012, we have provided Recycled Rides to 10 families in eight states, who need vehicles to get to work, grow their business, go to school, or keep a doctor’s appointment.

**LIGHTING UP OUR DOWNTOWNS**

Last year, we were proud to continue our support for popular programs that bring families together in the heart of our downtown districts and in our municipal parks. These programs include Worcester’s Movies on the Common, the Disney family concert series, community skate night, and Day of Play; and, in Michigan, Melonfest, the Michigan Challenge Balloonfest, Fantasy of Lights, and Silver Bells.

We also continued to support the revitalization of downtown Worcester through our commitment to the Economic Development Advancement Fund, a program of the Worcester Regional Chamber of Commerce.

In addition, through our donations to many other worthy causes—from children’s book drives, to collections for local food pantries, to our blood drives—we make a difference where and when it matters most.

In 2013, more than 85 percent of Hanover employees made pledges to our United Way campaign—personally stepping up to help others and improve the communities where we live and work.
Making A Difference

WHERE WE LIVE

1,500 CHILDREN in Worcester and Howell have benefited from our work with the Lunch Buddies program.

358 college scholarships granted over the last decade to high-performing students.

140 TONS of mixed fiber, cans, glass, plastic, construction materials, and electronics recycled in 2013.

$1.5 million donated to Worcester’s EcoTarium to enhance exhibits, education programs and animal habitats.

$246,000 donated since 2005 to RED CROSS DISASTER RELIEF EFFORTS.

$1+ million given over 10 years to Worcester and Howell public schools to help students succeed.

358 college scholarships granted over the last decade to high-performing students.

$1.5 million donated to Worcester’s EcoTarium to enhance exhibits, education programs and animal habitats.

$246,000 donated since 2005 to RED CROSS DISASTER RELIEF EFFORTS.

$1+ million given over 10 years to Worcester and Howell public schools to help students succeed.
1,200 non-profit organizations supported each year by our employees

23 festivals and programs supported each year to bring families to our downtowns

100 corporate grants and sponsorships made each year

$10+ MILLION pledged over 10 years to United Way

230,000 fewer kilowatt hours of electricity consumed last year to help reduce our carbon footprint

MORE THAN 1 MILLION patrons have enjoyed 540 shows at The Hanover Theatre for the Performing Arts over the past six years
Throughout the year, dedicated employee volunteers from every area of our business bring positive change to our home communities, contributing their time and expertise to a wide variety of worthy causes.

Our commitment to make a meaningful difference extends to the natural resources of our local communities and our planet—which is why, as a company, we focus on ways to “reduce, recycle, reuse, and renew.”

At The Hanover, environmental stewardship is an important part of our facilities planning and operations. Our buildings in both Worcester and in Howell have earned the prestigious Energy Star certification awarded by the United States Environmental Protection Agency.

In addition, 19 of our field office locations are either Energy Star certified, or Leadership in Energy and Environmental Design (LEED) certified. Awarded by the United States Green Building Council, LEED certification is widely recognized as the premier mark of achievement in green building design.

The Hanover also participates in Green Power Partnership, a volunteer program of organizations that commit to reduce their carbon footprint. As an example of our commitment, for the third consecutive year, 100 percent of the electricity we use on our Worcester campus is offset by the purchase of certified wind energy.

In 2013, thanks to participation by employees across our company, we recycled more than 195 tons of materials—approximately 45 percent of our total waste output. At our annual Earth Day celebration, employees learned how The Hanover is reducing its impact on the environment, and ways that they can personally make a difference—such as donating used clothing to be recycled.

At our annual Earth Day celebration, employees learn ways to increase recycling and reduce their personal energy consumption, including alternative ways to commute—such as carpooling, public transportation, biking and walking.

Our actions today reflect our commitment to protect and sustain our communities’ and our planet’s natural resources.

“Making A Difference For Our Environment demonstrates how a company can make environmental responsibility part of its corporate culture.”

BEN HARVEY, VICE PRESIDENT OF RECYCLING, E.L. HARVEY & SONS, INC.
The caring work of our many employee volunteers reflects how our people take responsibility for delivering great results and making a meaningful difference—not only for our business, but for our home communities, too.

Throughout the year and across our company, in every geographic region of the country, our dedicated employees contribute their time and expertise to help others. They volunteer as after-school tutors, coach youth sports, and serve meals at local shelters. They raise funds for worthy causes, serve as board members for local non-profit agencies, and generously contribute their caring efforts to countless worthy causes.

Through our Volunteer Incentive Program (VIP), we acknowledge the spirit of individual volunteerism by inviting employees to apply for $500 grants, which are given to the charities and non-profit organizations they actively support. In 2013, we awarded 52 VIP grants totaling $26,000.

Another way we encourage and support volunteerism among our employees is through our annual United Way Day of Caring, when we provide employees with a variety of company-sponsored volunteer opportunities to help local non-profit partners. During 2013, Hanover volunteers helped prepare meals and served clients in a local food pantry, cleaned emergency response equipment, spruced up the grounds at local elementary schools, and shared time with local senior citizens.

“The VIP program is one of the meaningful ways The Hanover demonstrates commitment to its employee volunteers and our home communities.”

MARTIN BARKER, HANOVER EMPLOYEE, HOWELL, MICHIGAN

We’re proud of our many employee volunteers, who are personally committed to helping others and to bringing positive, lasting change to our communities.

Throughout the year and around the country, Hanover employees help raise money for a wide variety of important causes. Below, employees from our Itasca, Illinois office, walked in support of United Way.

Making A Difference Through VOLUNTEERISM
Each year, through our Community Heroes Award, we recognize several employees whose diverse volunteer activities demonstrate their deep, personal sense of mission, purpose and partnership. These are the same qualities that help drive our business success and inspire us to deliver on our promises to our agent partners—and our communities.

Stephen serves his community by volunteering at Hillsdale Farmers Market, setting up booths and providing nutrition information, as well as serving as a youth mentor and friend through his local lunch buddy program.

Michael is being honored for his long-term commitment to his “little brother” through Big Brothers Big Sisters, and for his energy and enthusiasm as a volunteer at The Hanover Theatre in Worcester.

Steven makes a difference through his volunteer work as a youth football coach, and by helping to plan the Colorado All Service Academy Ball, honoring Coloradans who attend one of our nation’s military academies.
OUR COMMUNITY HEROES

Gary makes a difference by raising funds for a local camp that provides children and adults with disabilities with meaningful opportunities for growth, friendship and fun.

Gary Hamer
Worcester, Massachusetts

Lauren is being recognized for working to improve childhood literacy through her volunteer efforts on behalf of the Junior League, helping raise funds to buy books for underserved schools.

Lauren Melzer
Itasca, Illinois

Carmen dedicates her time to helping others through the many volunteer activities she performs at her church; in particular, preparing relief packages for families devastated by the recent typhoon in the Philippines.

Carmen Olazo
Somerset, New Jersey

Larry is being recognized for his efforts to lift up and bring hope to impoverished families in Bolivia, leading annual mission trips to build classrooms, family centers, and a summer camp for children.

Larry Reed
Howell, Michigan

Heather is being honored for her service as baseball commissioner for the Webberville Junior Athletic Association, as well as her efforts on behalf of Big Brothers Big Sisters.

Heather Stiffler
Howell, Michigan

Bethany touches the lives of vulnerable children through her volunteer work as a court-appointed special advocate, speaking for and helping to protect the interests of abused and neglected children.

Bethany Thomas
Richmond, Virginia
Through our grants, we support a wide range of important needs in our home communities, placing special emphasis on programs that build strong public schools, and empower students to reach their full potential.

**ARTS AND CULTURE**

**Michigan:**
- Brighton Performing Arts — Program series
- Pinckney Community Schools — Side-by-Side Music Program

**COMMUNITY**

**Massachusetts:**
- American Diabetes Association — Step Out Walk to Stop Diabetes
- American Heart Association — Heart of the Commonwealth
- American Red Cross — Disaster relief/holiday giving and Red Cross Hero Breakfast
- Big Brothers Big Sisters of Central Massachusetts — Rodman Ride
- Canal District Alliance — Canal Fest
- Catholic Charities — Bishop’s Holiday Dinner
- Central Massachusetts Housing Alliance — Annual Walk for Homeless
- Centro Las Americas — Latin American Festival
- EcoTarium — EcoTarium Gala
- First Night Worcester — First Night sponsorship
- Gay and Lesbian Advocates and Defenders — GLAD — Spirit of Justice Awards
- Institute for Business and Home Safety — Hire a Veteran Program
- Korean Memorial — Memorial matching program
- Major David Brodeur Memorial Foundation — Memorial Square
- Mark and David Ungerer Golf Tournament — Silver sponsorship
- Massachusetts Symphony Orchestra — Summer concerts
- National Ataxia Foundation — Walk n’ Roll
- Oxford Little League — Steven J. Horgan Memorial Golf Tournament
- Planting the Seed Foundation — Worcester Fitness 5K
- Preservation Worcester — AUD Ball
- Seven Hills Foundation — Lori Lajoie Charity Golf Tournament
- Students Helping Children Across Borders — Working for Worcester initiative
- The Angel Fund — 100 Innings of Baseball
- UMass Memorial Foundation — Winter Ball
- Worcester Center for Performing Arts — Boston Pops holiday concert
- Worcester County Food Bank — Holiday giving
- Worcester Film Works — ARTSWorcester — Movies on the Common
- Worcester Firefighters Memorial — 6K road race
- Worcester Historical Museum — The Harvey Ball sponsorship
- Worcester Public Library Foundation — Celebration of Authors, and Worcester Oval
- Worcester Regional Chamber of Commerce — Annual conference and women’s conference
- Worcester Regional Research Bureau — Annual meeting
- YWCA of Central Massachusetts — Women and girls leadership development

**Michigan:**
- American Cancer Society — Relay for Life
- Gleaners Community Food Bank of Livingston County — Food drive
- Howell Area Parks & Recreation Authority — Annual Legend of Sleepy Howell, Howell Melon Run and Melon Festival
- Howell Chamber Foundation — Veterans Memorial Beautification Project and Fantasy of Lights
- Howell Rotary Club — Major sponsorship Tour de Livingston
- LACASA — Garden Tour Weekend
- March of Dimes — Ann Arbor Division — March for Babies
- Parker Middle School — Partnership
**YOUTH AND EDUCATION**

**Massachusetts:**
- African Community Education (ACE) — *Spring festival*
- Big Brothers Big Sisters of Central Massachusetts — *50th anniversary gala*
- BottomLine — *College access and success programs*
- Boys & Girls Club — *InDaZone*
- Burncoat Senior High School — *Patriot scholarships*
- Central Massachusetts Housing Alliance — *Youth Against Homelessness program*
- Central Mass. Pop Warner Football League — *Worcester Vikings trip to national game*
- Children’s Friend — *Kick It Up for the Kids Walk/Run and Big Dipper*
- Colleges of the Worcester Consortium — *Collegiate Success Institute Program*
- Devereux Massachusetts — *Big Block Party*
- EcoTarium — *The Third Century Plan*
- Edward Street Child Services — *Day of Play*
- Foundation for Agency Management Excellence (FAME) — *Scholarship program*
- Girls Inc. of Worcester — *Leadership Academy*
- Guild of St. Agnes — *Worcester Sharks-Providence Bruins hockey game*
- Music Worcester, Inc. — *East Coast Chamber Orchestra*
- Nativity School of Worcester — *7th annual spring auction*
- Old Sturbridge Village — *Educational outreach project/holiday donation*
- Preservation Worcester — *All America City third-grade program*
- Reading Matters, Inc. — *Red Sox Reading Day*
- Save the Children — *Newtown, Connecticut relief*
- The James Mattioli Memorial Fund — *Newtown, Connecticut response*
- The Joey Bella Fund — *In memory of Frank Inderwies*
- Women’s Initiative of the United Way of Central Massachusetts — *Dollar Scholars*
- Worcester Education Collaborative — *General programming*
- Worcester Educational Development Foundation — *Achievement Via Individual Determination multi-year grant*
- Worcester Educational Development Foundation — *Distinguished alumni and Friends of Worcester Public Schools*
- Worcester Educational Development Foundation — *Coats for Kids*
- Worcester Regional Science Fair, Inc. — *Science and engineering fair*
- YMCA of Central Mass. — *Integrated Education Initiative*
- You-Inc. — *Youth Net Program — Worcester Sharks*

**Michigan:**
- Big Brothers Big Sisters of Livingston County — *Lunch Buddies and community program*
- Brighton High School — *United Way Day of Caring challenge*
- Great Start Livingston — *Marketing of preschool program*
- Howell High School — *We the People — Washington, D.C. trip*
- Howell High School — *United Way Day of Caring Challenge*
- Michigan Youth in Government — *General needs and Grand Rapids program*
- Parker Middle School — *Writing contest and Citizens 4.0 recognition program*
- Pinckney Community Schools — *New technical high school*
- Reaching Higher, Inc. — *Youth leadership programs*
- Roy Westran Scholarship — *Scholarship program*
- Student Leadership Services — *Students Against Destructive Decisions*
- YMCA of Livingston County — *Strong Kids campaign*

**ENVIRONMENT**

**Massachusetts:**
- Massachusetts Audubon Society — *Neighborhood nature program*

**Michigan:**
- Howell Conference and Nature Center — *Save the Wildlife Day*
Making A Difference Where We Live And Work

VIP GRANTS

Whether they are serving as a volunteer board member at a local non-profit, serving meals at a local shelter, or helping to clean up after a severe weather event, there are countless ways our employee volunteers make a difference in our local communities.

Our Volunteer Incentive Program (VIP) makes $500 grants to non-profit organizations our employees support.

Collegiate Success Institute

The Susan G. Komen 3-Day

Millbury Jr. Sr. High School—VEX Robotics

Martin Barker, Howell, Mich.
Grand Blanc Little League

Patricia Bleakney, Glastonbury, Conn.
Boy Scouts Troop 818

Monica Bourgault, Worcester, Mass.
New Players Theatre Guild

Pan-Mass Challenge, Dana Farber

Literacy Volunteers of Greater Worcester

Michael Carroll, Lancaster, N.Y.
Lancaster Educational & Alumni Foundation

Ann Carruthers, Newport Beach, Calif.
Siberian Husky Rescue

Grafton High School Theater Arts

The CASA Project

Cheryl Cleyman, Howell, Mich.
Gleaners Community Food Bank

Starlight’s Youth Theatre

Jessica Copp, Windsor, Conn.
Connecticut Children’s Medical Center—Child Life

Natalie Corona, Atlanta, Ga.
The Susan G. Komen 3-Day

Big Brothers Big Sisters of Central Mass./Metrowest

Colleen Fancher, Syracuse, N.Y.
Ronald McDonald House of Central New York

Drew’s Team

Hanover employees volunteered at the Boys and Girls Club of Great Brook Valley, where kids forge relationships with adults who serve as positive role models.

Michael Fiala, Cleveland, Ohio
ORT America

American Stroke Association
Double Dog Rescue

Daniel Harrington, Buffalo, N.Y.
Meals on Wheels for Western New York

Emily Hillaker, Howell, Mich.
Alternative Spring Break

Always Hope Animal Rescue

Sherry Johnson, Richmond, Va.
FACES

Stacey Johnson, Roseville, Calif.
The Auburn Fair Boosters

Franklin County Community Meals Program

Heather LaBroad, Windsor, Conn.
Community Resources for People with Autism

Jared Lester, Houston, Texas
Houston Livestock Show and Rodeo

Paula Martin, Bradenton, Fla.
Benevolent and Protective Order of Elks of the USA
Manasota Lodge #2734

Nicholas Mayhill, Dublin, Ohio
Lighthouse, Inc.

Stoneleigh Burnham

Sterling Community Theatre

Megan Medo, New Orleans, La.
Hogs for the Cause

Lauren Melzer, Itasca, Ill.
Junior League of Kane & Dupage Counties

Worcester Public Library Foundation

Ellen Morse, Worcester, Mass.
Friends of Mercy Centre

Sharon Myrie, Atlanta, Ga.
New Birth Missionary Baptist Church

Sibling Connections

Vergennes Union High School

Carmen Olazo, Somerset, N.J.
BLD—Bukas Loob Sa Diyos

Alzheimer’s Association

Caroline Papadatos, New York, N.Y.
Artists Striving to End Poverty

Jennifer Scheideler, Debary, Fla.
American Cancer Society—Relay for Life

Jewish Family Table

Lynn Soendker, Blue Springs, Mo.
Safety & Health Council of Western Missouri & Kansas

Jen Spickard, Salem, Va.
TAP Domestic Violence Services

Travis Roy Foundation

Francis Sztuk, Somerset, N.J.
Faith Kitchen

Roxanne Thompson, Howell, Mich.
Make A Wish Foundation of Michigan

Temperance Walker, Itasca, Ill.
Big Brothers Big Sisters of Metropolitan Chicago

Shalom Lutheran Church

Melanie White, Howell, Mich.
Pinckney Hamburg Baseball & Softball

“I’m proud to work for The Hanover, a company that cares deeply about the communities where its employees live and work.”

COLLEEN FANCHER, HANOVER EMPLOYEE, SYRACUSE, NEW YORK
Making A Difference

WHERE WE LIVE AND WORK