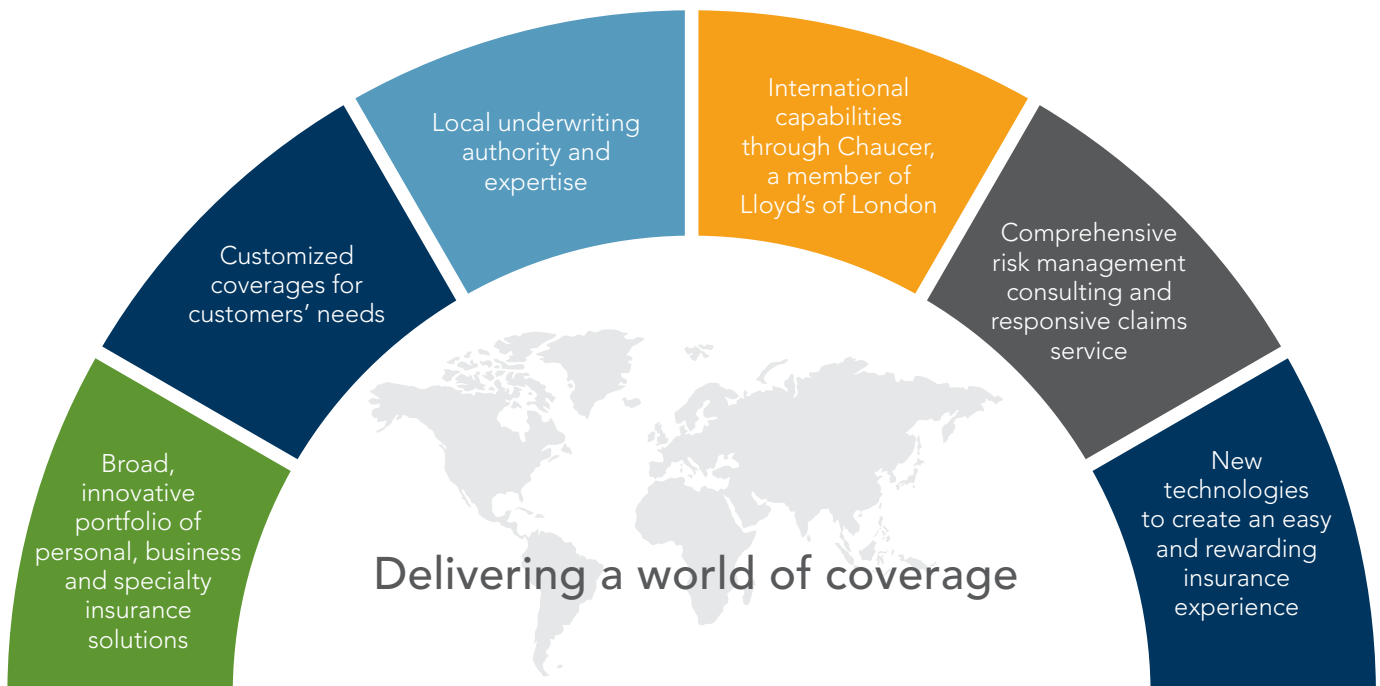


THE HANOVER INSURANCE GROUP AT A GLANCE



Personal

- Auto
- Home
- Umbrella
- Toys and valuables
- Identity theft

Business

- Business owner's policy
- Commercial package policy
- Property
- General liability
- Workers' compensation
- Umbrella

Specialty

- Excess and surplus
- Healthcare
- Industrial property and risks
- Management liability
- Marine
- Professional liability
- Specialty programs
- Surety
- Technology

International

- Property
- Casualty
- Marine
- Political
- Aviation
- Energy

Introducing new coverages, entering new sectors and expanding our appetite to offer even more solutions

Track record of strong performance



Sources: The Hanover Insurance Group, Inc. 2016 Annual report, Fortune, A.M. Best, Standard and Poor's, Forbes

▶ The Hanover at a Glance

Agency carrier of choice



Helping to provide peace of mind

Every claim—no matter how big or how small—is important to us. We give our policyholders peace of mind that we will be there for them when something bad happens and every step along the way until their lives and business are restored.



Source: The Hanover Insurance Group

Claims service that's second to none



Source: The Hanover Satisfaction Survey, J.D. Power

The
Hanover
Insurance Group®

The Hanover Insurance Company
440 Lincoln Street, Worcester, MA 01653

hanover.com



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