



## ▶ Hanover Risk Solutions—Partners in Safety

At The Hanover, our Risk Solutions experts are on hand to help businesses mitigate risk with a broad range of solutions. And we know that sometimes, business owners need a solution that doesn't come from an insurance company.

To cover that gap, we've negotiated with an array of providers to help address safety and security needs at low or no-cost, and sometimes, reduce deductibles in the process.

Our Risk Solutions Partner, the **Insurance Institute for Business and Home Safety**, has created a program to help businesses continue to do business even after disaster strikes.

### Open for Business

Doing the right thing before, during and after a catastrophe strikes is what the Insurance Institute for Business and Home Safety is all about, and its Open for Business-EZ (OFB-EZ) program is a resource to help cover all those bases.

OFB-EZ is a downloadable toolkit with many of the forms and plans you'll need to prepare for a disaster before it strikes and to re-open your doors again soon afterward. OFB-EZ will help you develop and continually update contingency plans and identify key resources that can be relied upon in the event of a disaster.

A new program, EZ-PREP, is specifically designed to help businesses prepare for severe weather emergencies with their preparedness and response planning toolkit. This stand-alone guide with customizable checklists is the perfect addition to OFB-EZ to help businesses prepare for interruptions of any kind.

Their resources also include information in Spanish.

*continued* ▶

**OFB provides:**

- A basic toolkit, with inventory forms, sample plans and instructions for everything from computer equipment and software to recovery location plan.
- OFB-EZ Mobile App, a suite of helpful planning tools available wherever you go. This mobile planning program assures that business continuity planning is accessible wherever and whenever it's needed.
- EZ-PREP, the Open For Business severe weather emergency preparation tool is the perfect addition to the OFB-EZ plan to help businesses build a plan for weather disruptions.

Hanover's Risk Solutions Partners offer a broad range of services to our policyholders, including:

- Active shooter training
- Alarm system testing and maintenance
- Alcoholic beverage server and sales training
- Automatic sprinkler testing and maintenance
- Background checks
- Concussion management
- Disaster and recovery planning
- Driver monitoring and training
- Equipment theft prevention and recovery
- Industry-specific training resources
- Product recall services
- Risk management information for loss control professionals



## Become a Hanover Policyholder

Our Hanover customers enjoy access to our Risk Solutions Partner Services, as well as our comprehensive safety information, available 24/7 on our website. Contact your Hanover Agent for more information.

### Why The Hanover?

The Hanover is a leading property and casualty insurance company offering a broad portfolio of tailored coverage solutions for personal, commercial and specialty customers. The Hanover is a Fortune 1000® company, with nationally-recognized claims service and proactive risk management expertise. The company's financial strength has earned it high marks from key industry analysts, including an "A" rating (Excellent) by A.M. Best Company.

The  
**Hanover**  
Insurance Group®

The Hanover Insurance Company  
440 Lincoln Street, Worcester, MA 01653

hanover.com

The recommendation(s), advice and contents of this material are provided for informational purposes only and do not purport to address every possible legal obligation, hazard, code violation, loss potential or exception to good practice. The Hanover Insurance Company and its affiliates and subsidiaries ("The Hanover") specifically disclaim any warranty or representation that acceptance of any recommendations or advice contained herein will make any premises, property or operation safe or in compliance with any law or regulation. Under no circumstances should this material or your acceptance of any recommendations or advice contained herein be construed as establishing the existence or availability of any insurance coverage with The Hanover. By providing this information to you, The Hanover does not assume (and specifically disclaims) any duty, undertaking or responsibility to you. The decision to accept or implement any recommendation(s) or advice contained in this material must be made by you.

©2018 The Hanover Insurance Group, Inc. All Rights Reserved.