



▶ Hanover Risk Solutions—Partners in Safety

At The Hanover, our Risk Solutions experts are on hand to help businesses mitigate risk with a broad range of solutions. And we know that sometimes, business owners need a solution that doesn't come from an insurance company.

To cover that gap, we've negotiated with an array of providers to help address safety and security needs at low or no-cost, and sometimes, reduce deductibles in the process.

Our Risk Solutions Partner, My Server Training, provides discounted certified alcohol server training for employees of establishments that serve or sell alcoholic beverages.

My Server Training

Keeping up with regulations and training staff to follow them can be time-consuming—but not if your insurer is putting the resources you need right at your fingertips.

Hanover has negotiated with Rserveing and Professional Server Certification Corp. (PSCC) to provide high-quality training at a reasonable cost through the My Server Training program.

Training employees to serve responsibly not only helps with your compliance needs, but helps you meet regulatory requirements in most jurisdictions, helps defend against claims of irresponsible serving and encourages responsible alcohol consumption.

Training provides information on state laws for alcohol service, responsible serving techniques, tips to spot fake I.D.'s, and help in reducing drunken driving.

The course is interactive and contains text, audio, video, images, flashcards and electronic quizzes/exams. Employees who complete the course receive a certificate.

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My Server Training is not just for workers employed in restaurants; training can help those who serve liquor, beer or wine in cafeterias; for organizations that occasionally host events where alcohol is served; or for workers who sell it in grocery and liquor stores.

My Server Training is:

- Just \$7.95 per course
- Approved in most states (some cities have specific requirements)
- Available online 24/7
- Affordable and convenient
- Certified, so you can verify training

Hanover's Risk Solutions Partners offer a broad range of services to our policyholders, including:

- Active Shooter Training
- Alarm System Testing and Maintenance
- Alcoholic Beverage Server and Sales Training
- Automatic Sprinkler Testing and Maintenance
- Background Checks
- Concussion Management
- Disaster & Recovery Planning
- Driver Monitoring and Training
- Equipment Theft Prevention & Recovery
- Industry-Specific Training Resources
- Risk Management Information for Loss Control Professionals



Become a Hanover Policyholder

Our Hanover customers enjoy access to our Risk Solutions Partner Services, as well as our comprehensive safety information, available 24/7 on our website. Contact your Hanover Agent for more information.

Why The Hanover?

The Hanover is a leading property and casualty insurance company dedicated to achieving world-class performance. Our commitment is to deliver the products, services, and technology offered by the best national companies with the responsiveness, market focus, and local decision making of the best regional companies. This powerful combination has been a proven success since our founding in 1852, and all insurance company subsidiaries are rated "A" (Excellent) by A.M. Best Company.



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